



Mission Statement

We exist to fulfil the JOY that pets give us as their parents by bringing to market innovative & where possible natural products & solutions.

F.A.C.E = Focussed, Accountable, Clear and Enterprising

We are client obsessed, we take ownership, we think big, we innovate and we deliver. We are the people our customers want to work with.

portunt

Carina (vans

6/21/17

F.A.C.E = Focussed, Accountable, Clear and Enterprising





More Business with existing partners

New Business New Products New Territories



Excellent customer care, Frictionless delivery

Empowered, engaged team = Amazed, engaged & loyal customer

How?



By bringing to market innovative & natural products & solutions





2016 vision & beyond:



OBJECTIVE: Business to multiply by x5 by end of 2018

HOW:

MORE Business in UK and NA through existing trade

> MORE New Business in all territories

MORE Products: Currently 5;

Consolidate existing products or lines 2016

2 new products or lines 2017 2 new products or lines 2018

New Team Members

2016 = UK & European HO Sales, Sales Support &

Office Manager

2017 = USA HO Sales & USA Sales Support

Office expansion

2016 = expansion & refurb

2017 = New Office

Question: What will it take to succeed?

Answer: An enthusiastic & engaged team, believing in our goals, reflecting our core values and always aiming to exceed targets.

6/21/17